

Credit Card Convenience Fees

For thirty years the Ann Arbor Community Education & Recreation department has absorbed the credit convenience fees charged by credit card companies. While the ease of paying with a credit card is appreciated, we are no longer able to include those fees in our budget. Beginning December 3, 2024, all credit card convenience fees will be passed on to customers who choose to pay with a credit card. Please note that all convenience fees are non-refundable. The fees are as follows:

All Credit Card transactions - 2.4493% plus a flat fee of \$0.32
Electronic Check transactions (By Phone Only) - 1.5%

Alternative Payment Options

If you prefer not to pay a convenience fee, there are still other payment options. Customers are welcome to visit the Rec & Ed office to pay with checks, money orders, or cash, Monday through Friday from 9am to 4pm. Checks and money orders may also be mailed or dropped off at the Rec & Ed office anytime (1515 S. 7th Street, Ann Arbor, MI 48103) or dropped into the secure drop box located at the same address.